

# RYE EMERGENCY MANAGEMENT



## STORM PREPAREDNESS GUIDE

The purpose of this guide is to assist residents in the event of a weather emergency. Many times during storms, residents are without power, phone and internet access, which makes finding information difficult. This guide contains helpful safety information, as well as contact info for public safety agencies, utilities, and other public assistance.

### BE PREPARED

- Have a plan. Find a friend or family member with a generator. If you are on oxygen, have extra bottles.
- Keep your cell phone charged. Don't have a cell phone? Consider a pre-paid phone or ask a friend or family member for an old cell phone. Even if a cell phone doesn't have a service contract, it can still dial 911.
- Have extra supplies of food, water, and batteries. Keep your car's gas tank full.
- Don't forget about supplies for your pets.

### SAFETY FIRST

- Stay clear of fallen trees, poles, sagging or downed power lines and treat all lines as if they are 'live.'
- If using your car during a snow storm, be sure that the exhaust is unobstructed. Carbon monoxide kills.
- In the event of flooding, never attempt to drive through high water.
- Obey all road closure signs and barricades.
- If advised to evacuate, do so immediately.
- If you have special medical needs, contact the Rye Fire Department.
- Communicate with your neighbors. You are not alone.

### EMERGENCY CONTACTS

In the event of an emergency, always dial 911.

Rye Police (non-emergency): 964-5522

[www.ryepolice.us](http://www.ryepolice.us)

[www.facebook.com/ryepolice](https://www.facebook.com/ryepolice)

Rye Fire (non-emergency): 964-6411

[www.ryefire.us](http://www.ryefire.us)

Town of Rye: 964-8562 <http://town.rye.nh.us>

PSNH: 1-800-662-7764

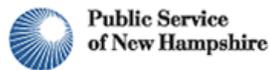
Fairpoint: 1-866-984-2001

Comcast: 1-800-COMCAST

### POWER OUTAGE INFO

If you lose power, call PSNH. Don't assume they know.

Often times, the most difficult part of a weather emergency is the loss of power. PSNH has numerous ways to stay up-to-date with outage info.



Phone: 1-800-662-7764

<http://www.psnh.com>

<http://www.psnhnews.com>

<http://twitter.com/psnh>

<http://www.facebook.com/psnhnews>

Stay connected using text messages:

- Outage information  
Text "outage 03870" to 24612
- Twitter updates  
Text "follow psnh" to 40404

### GENERATOR SAFETY

- Never use a generator inside a home or in any enclosed space, even if windows are open.
- Generator exhaust contains carbon monoxide, a poison you cannot see or smell. Using your generator indoors can kill you within minutes.
- Locate a generator well away from your home, making sure exhaust cannot easily enter in through windows or doorways.
- Never try to power your home by plugging a generator into a household outlet. This could feed electricity back into the power lines – enough to electrocute a line worker, public safety worker or a neighbor on the same circuit.
- Improper use of a generator can be deadly to you and others. Please use the highest level of safety when using when operating a generator.
- If you have questions, ask the Rye Fire Dept.

### MORE INFORMATION

- Call 211 which connects callers, at no cost, to information about critical health and human services available in their community.
- Residents in New Hampshire can contact 211 toll-free by dialing 211 in state or 1-866-444-4211 from out of state.
- [www.readynh.gov](http://www.readynh.gov)